3103M022 Candidate's Seat No : BA.,BBA.,B.Com.,LL.B. (Sem.-I) (Rept.) Examination ILB.Com. 102 H.R.M. March-2017

Time: 3 Hours]

[Max. Marks : 70

The question paper comprises of 5 question of 14 marks each and all the compulsory. Choices are internal

| Q1 | Attempt Any Two | 1 |
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| | (A) Define Personnel Management and Human Resource Management. Explain the objectives of HRM in detail | 7 marks |
| | (B) Write a brief note on Human Resource Planning | 7 marks |
| | (C) Differentiate between Personnel Management and Human Resource Management | 7 marks |
| Q2 | (A) What is 'recruitment'? List and explain various sources of recruitment in brief | 7 marks |
| | OR | |
| | (A) Explain the terms 'Training' and 'Development' and clarify the difference between training and development | 7 marks |
| | (B) What do you mean by 'Human Resource Development'? Describe the various techniques of HRD | 7 marks |
| Q3. | (A) Give an outline on the concept 'Performance Appraisal' along with its benefits | 7 marks |
| | (B) Explain the term 'Promotion'. Write a detailed note on various basis of promotion. | 7 marks |
| | OR | |
| | (B) Discuss in short causes of employee transfer and demotion | 7 marks |
| | | |
| Q4. | Attempt Any Two: | 7 marks |
| | (A) What is a Job Design? Explain various approaches of Job Design | 7 marks 7 marks |
| | (B) What are Quality Circles? Discuss its advantages and essential requirements for its success | / Marks |
| | (C) Explain the term 'Job Rotation' along with its merits and demerits | 7 marks |
| Q5. | Explain the terms/ Write short notes (Any 7 – 2 marks each) 1) Quality of Work Life | 14 marks |
| | 2) Labour Turnover | |
| | 3) Roles of an HR Manager | |
| | 4) Job Enlargement | |
| | 5) Scientific Recruitment | |
| | 6) Transfer | |
| | 7) Problems of Performance Appraisal | |
| | 8) Morale: Meaning and factors affecting | |
| | 9) Human Resource Accounting System | |