

## MAVI Sem.-2 Examination

MAV - 108

## Computer Applications in Service Sector

May-2025

[Max. Marks : 70]

Time : 2-30 Hours]

## instructions:

- Figures to the right indicate full marks.
- Do not write anything on the question paper.
- Simple calculator is allowed. Do not use a scientific calculator.

1	Define a computer and explain its characteristics in details.	14
2	Differentiate between hardware and software with suitable examples and explain the role of the Central Processing Unit (CPU) in a computer system.	14
	<b>OR</b> Explain the given terms with examples. 1. Email, 2. Search Engine, 3. MS Power Point, 4. MS Word, 5. MS Excel, 6. Input Units, 7. Output Units	14
3(I)	What is MS Office? List its main applications and their uses.	7
3(II)	What is an operating system? Explain it with the importance of an Operating System.	7
4	How does Windows differ from DOS in terms of functionality and user interface? Explain with an appropriate example/Case.	14
	<b>OR</b> Explain the key features of all the generations of computers.	14
5	What is an email? Explain its advantages and limitations. Also discuss the key components of an email (To, CC, BCC, Subject, Attachments).	14