

2/31

1405E624

Candidate's Seat No: _____

**IMBA (IIS) Sem.-6 Examination
Developing Emotional Intelligence**

Time : 2.30 Hours]

May-2025

[Max. Marks : 70

Instruction:

1) The figures on right hand side indicates marks.

Q1. Explain how Emotional Intelligence can improve self-awareness, highlighting its importance in personal life? [14 marks]

Or

Q1.A. Discuss how emotional Intelligence can help overcome fear and confusion during a crisis situation? [7marks]

And

Q1. B. Elucidate the importance of building trust using emotional intelligence in a professional setting? [7marks]

Q2. Discuss the significance of self- regulation in managing workplace conflicts and managing professionalism. [14marks]

Or

Q2.A. In what ways does emotional intelligence influence the development of or character in various situations? [07marks]

And

Q.2.B. How can emotional intelligence be artificially applied to fit in different situation? [07marks]

Q:3. "According to Emotional Intelligence, which is more important in a conversation – Validating a person's emotion or acknowledging their opinions?" [14 marks]

Or

Q3.(A.) Explain how understanding emotional intelligence can improve good communication in professional and personal settings? [07marks]

And

Q3(.B.) Explain the challenges of balancing human emotions with AI driven efficiency?[07 marks]

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Q4. Discuss the the difference between understanding the emotion and reacting to the emotions? [14marks]

Or

Q4.(A.) How to control our emotions according to different problematic situations? [07marks]

And

Q4.B.In what ways we can control our anger issues with the help of emotional intelligence? [07 marks]

Q.5 attempt any 14 out of 16 [14 Marks]

Q-1 How does role play help resolve conflicts?

Q-2 How does AI balance human Empathy?

Q-3 Why is understanding emotions important in resolving conflict?

Q-4 Why is clear emotional communication is important in confusing situation?

Q-5 According to emotional intelligence what is the difference between alone and lonely?

Q-6 What is emotional validation?

Q-7 What is the importance of opinion in emotional intelligence?

Q-8 Why self-motivation is important in emotional intelligence?

Q-9 Why emotionally intelligent people are more adaptable?

Q-10 What is one misconception about emotional intelligence?

Q-11 What is artificial emotional intelligence?

Q-12 What happens when emotional intelligence is lacking?

Q-13 What is panic attack?

Q-14 What emotion intelligence skill is important for handling criticism?

Q-15 How does emotional intelligence help with dealing disappointments?

Q-16 What is the meaning of emotional maturity?
