



Seat No. : _____

DP-101

December-2025

MBA, Sem.-III

MBA in Public Policy Management (PP) / MBA in Event Management (EM) /
MBA in Business Economics and Public Finance (BEPF)

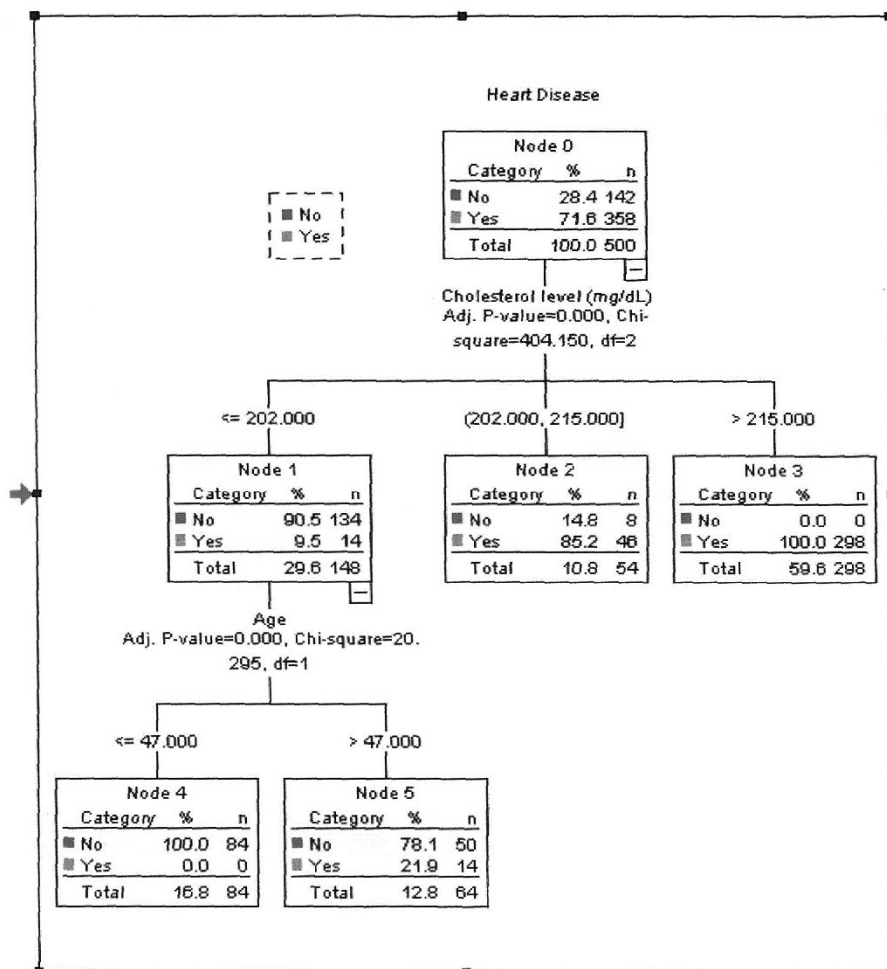
BBA-304/PBA-304/EBA-304/DBA-304

Business Analytics for Managers (BAM)

Time : 2:30 Hours]

[Max. Marks : 70

- Following diagram depicts the heart disease and its assumed relation with cholesterol and age.



- Interpret the following tree diagram with respect to numbers
- Summary/ recommendation in few lines.

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3. Data regarding brand loyalty was collected from 30 customers =15 brand loyal+15 not. To understand the brand loyalty, attitude towards brand, shopping and product category were measured on 1 to 7 point scale (1 = unfavorable..... 7 favorable).

Variables in the Equation

| | | B | S.E. | Wald | df | Sig. | Exp(B) |
|---------------------|----------|----------|-------------|-------------|-----------|-------------|---------------|
| Step 1 ^a | Brand | 1.274 | .479 | 7.075 | 1 | .008 | 3.575 |
| | Product | .186 | .322 | .335 | 1 | .563 | 1.205 |
| | Shopping | .590 | .491 | 1.442 | 1 | .230 | 1.804 |
| | Constant | -8.642 | 3.346 | 6.672 | 1 | .010 | .000 |

a. Variable(s) entered on step 1: Brand, Product, Shopping.

Classification Table^a

| Observed | | Predicted | | |
|-----------------------------|-----------|----------------------|-------|--------------------|
| | | Loyalty to the Brand | | Percentage Correct |
| | | Not Loyal | Loyal | |
| Step 1 Loyalty to the Brand | Not Loyal | 12 | 3 | 80.0 |
| | Loyal | 3 | 12 | 80.0 |
| Overall Percentage | | | | 80.0 |

a. The cut value is .500

- (A) Write the model structure with list of Independent and dependent variables only. 7
 (B) Write the interpretation for the following Logistic regression output. 7

OR

3. (A) How can web analytics be useful in pharma website ? 7
 (B) Write a short note on web analytics from the perspective of SEO. 7

4. A leading mobile service provider firm wanted to know satisfaction level of their customers on various services.

They randomly selected 15 respondents and asked them to rate satisfaction on the following 5 services on 0 to 9 point scale.

- Customer care
- Network connectivity
- Roaming
- Value added service
- Std call charge

(A) Interpret the following Hierarchical cluster analysis.

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| Agglomeration Schedule | | | | | | | |
|------------------------|------------------|-----------|--------------|-----------------------------|-----------|------------|-----------------|
| Stage | Cluster Combined | | Coefficients | Stage Cluster First Appears | | Next Stage | No. of clusters |
| | Cluster 1 | Cluster 2 | | Cluster 1 | Cluster 2 | | |
| 1 | 1 | 15 | 2 | 0 | 0 | 3 | 14 |
| 2 | 6 | 10 | 3 | 0 | 0 | 9 | 13 |
| 3 | 1 | 8 | 3 | 1 | 0 | 10 | 12 |
| 4 | 11 | 14 | 5 | 0 | 0 | 7 | 11 |
| 5 | 5 | 12 | 5 | 0 | 0 | 10 | 10 |
| 6 | 2 | 13 | 8 | 0 | 0 | 11 | 9 |
| 7 | 3 | 11 | 8.5 | 0 | 4 | 13 | 8 |
| 8 | 4 | 9 | 10 | 0 | 0 | 11 | 7 |
| 9 | 6 | 7 | 17.5 | 2 | 0 | 12 | 6 |
| 10 | 1 | 5 | 24.17 | 3 | 5 | 13 | 5 |
| 11 | 2 | 4 | 28 | 6 | 8 | 12 | 4 |
| 12 | 2 | 6 | 50.5 | 11 | 9 | 14 | 3 |
| 13 | 1 | 3 | 107.5 | 10 | 7 | 14 | 2 |
| 14 | 1 | 2 | 121.2 | 13 | 12 | 0 | 1 |

(B) For the above what do you recommend ? If we want statistically confirmed results what is necessary (meaning which technique is useful ?)

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OR

4. (A) Write the steps for hierarchical clustering analysis.

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(B) Write the importance of Linear programming with your choice of examples.

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5. Hypothesised Model (assumed theory): I believe that People prefer to migrate in a state/ UTs where more MSMEs (micro small and medium enterprises), Companies are there.

| ANOVA | | | | | |
|------------|-----------|-----------|-----------|----------|-----------------------|
| | <i>df</i> | <i>SS</i> | <i>MS</i> | <i>F</i> | <i>Significance F</i> |
| Regression | 2 | 9.9E+13 | 4.95E+13 | 49.29731 | 0.00 |
| Residual | 28 | 2.81E+13 | 1E+12 | | |
| Total | 30 | 1.27E+14 | | | |

| | <i>Coefficients</i> | <i>Standard Error</i> | <i>t Stat</i> | <i>P-value</i> | <i>Lower 95%</i> | <i>Upper 95%</i> |
|-----------------------|---------------------|-----------------------|---------------|----------------|------------------|------------------|
| Intercept (b0) | 426261.7 | 227057.7 | 1.877328 | 0.07 | -38844.9 | 891368.3 |
| Total MSMEs (b1) | 1.432304 | 0.545721 | 2.624606 | 0.01 | 0.314444 | 2.550164 |
| Active Companies (b2) | 22.81375 | 3.797093 | 6.008214 | 0.00 | 15.03576 | 30.59174 |

| Regression Statistics | |
|-----------------------|----------|
| Multiple R | 0.882509 |
| R Square | 0.778822 |
| Adjusted R Square | 0.763023 |
| Standard Error | 1002250 |
| Observations | 31 |

(A) Regression Analysis, write the model, write the ANOVA Interpretation.

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(B) Write the interpretation and significance of R-square and bl.

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