

MTHM Sem.-3 Examination
MTHM-117
Accommodation Management

Time : 2.30 Hours]

December-2025

[Max.Marks : 70

Instructions:

- 1) **Figures to the right indicate Full Marks.**
- 2) **Do not write anything on the question paper.**
- 3) **Do not use scientific calculator.**

Q.1 Which R- Series chemicals are used in hotel industry? 14

Q.2 Explain the roles & responsibilities of (A) Control desk supervisor(B) Floor Supervisor 14

OR

Explain in detail- Concierge & Bell desk.

Q.3 Explain different Sections in housekeeping department. 14

OR

Draw and explain the layout of housekeeping department.

Q.4 Explain in detail- 14
(A) Guaranteed Reservations & Non-Guaranteed Reservations.
(B) Linen Room

OR

Explain in detail- Doorman and Valet Service.

Q.5 Explain the duties and responsibilities of Assistant Housekeeper. 14
