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1012E1469

Candidate's Seat No : _____

IMBA in AVI (NEP) Sem.-5 Examination

DSC-C-AVI-351

Ancillary Service in Avi. Ind.

December-2025

Time : 2-00 Hours]

[Max. Marks : 50

Instructions:

- 1) Figures to the right indicate Full Marks.
- 2) Do not write anything on the question paper.
- 3) Do not use scientific calculator.

Q1. What is meant by passenger demographics in the aviation industry? Why do airlines analyse and utilize passenger demographic data? 10 Marks

Q2. Explain the challenges faced in inflight or air catering operations. 10 Marks

OR

What is escort security? Explain methods of escorting VIPs in India.

Q3. What are the different types of corporate hospitality activities? Discuss the benefits of corporate hospitality. 10 Marks

OR

What is meant by air accommodation? Explain in detail the various types of accommodations provided at the airport, inside the aircraft, during layovers or delays, and for airline staff. Additionally, discuss the importance of air accommodation.

Q4. Write the full forms of: PSO, CPO, VVIP, CISF, CRPF, ITBP, NSG, SPG, MHA, BCAS. 10 Marks

OR

What are airline ancillaries? Describe the different types of ancillary services offered by airlines.

Q5. Explain in detail any ten airport services. 10 Marks

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