

Seat No. : \_\_\_\_\_

# MC-101

March-2025

B.B.A., Sem.-V

## CC-303 : Organizational Behaviour – 1

Time : 2:30 Hours]

[Max. Marks : 70

1. (A) Discuss the Custodial Model of OB in detail. 7
1. (B) Discuss the factors affecting Nature of Modern Organization. 7

**OR**

1. (A) Write a note on Limitations of OB. 7
1. (B) Explain the Complete Pay Reward Pyramid in detail. 7

2. (A) Define Learning. Explain Learning as a Managerial Tool for Shaping Behaviour. 7
2. (B) Define Attitude. Discuss the various types of Attitudes related to OB in detail. 7

**OR**

2. (A) Explain the major Personality Attributes influencing Organizational Behaviour. 7
2. (B) Write a note on Biographical Characteristics of People. 7

3. (A) Discuss the Five Stage Model of Group Development in detail. 7
3. (B) Define Role. Discuss Role Identity, Role Expectations and Role Conflict. 7

**OR**

3. (A) Define Status. Discuss the Sources and significance of Status. 7
3. (B) The Nominal Group Technique of Decision Making – Discuss in detail. 7

4. (A) Discuss 3 - Step Model of Change with reasons for Resistance to Change. 7
4. (B) Define Power. Discuss the bases of Power in detail. 7

**OR**

4. (A) Discuss Boundary less Organisation in detail. 7
4. (B) What is Organisational Development ? Discuss its limitations. 7

5. Do as Directed : (Any 7 out of 12)

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- (1) \_\_\_\_\_ is the study of People in relation to their fellow human beings.  
(Sociology, Psychology, Social Psychology)
- (2) Other Payments such as Holidays, Vacations or Layoffs are known as \_\_\_\_\_.  
(Sacrifice Reward, Non-Work Reward, Service Reward)
- (3) \_\_\_\_\_ is understanding, prediction and management of human behaviour in the organization.  
(Organizational Behaviour, Organizational Management, HRM)
- (4) \_\_\_\_\_ is the relatively permanent change in the behaviour that occurs as a result of experience.  
(Perception, Learning, Attitude)
- (5) Person with \_\_\_\_\_ Personality are always moving, walking and eating rapidly.  
(Type-A, Type-B, Risk Takers)
- (6) \_\_\_\_\_ is Evaluative statements – either Favourable or Unfavourable – concerning people, objects and events.  
(Attitude, Personality, Perception)
- (7) Group is the one where members don't share common goal. (True/False)
- (8) Role \_\_\_\_\_ are the ways others believe that one should act in a given situation.  
(Expectations, Conflict, Ambiguity)
- (9) \_\_\_\_\_ teams uses computer technology to unite physically scattered members to achieve the goals.  
(Virtual, Cross functional, Self-managed)
- (10) \_\_\_\_\_ has given the Three Step Model of Change.  
(Kurt Levin, Stephen Robbins, Niharika Vohra)
- (11) Power is the capacity of One person to influence Other. (True/False)
- (12) \_\_\_\_\_ is a planned intervention and change to improve organizational effectiveness and employee well-being.  
(Organizational Behaviour, Organizational Development, Change)

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