

Seat No. : _____

AC-104

April-2019

M.Com. (HPP), Sem.-II

CC-10 : Human Resource Management

Time : 2:30 Hours]

[Max. Marks : 70

Note : All questions are compulsory.

1. (A) What is Human Resource Management ? Explain managerial and operative functions of HRM. 14

OR

Discuss the internal and external environment factors influencing human resource management.

- (B) Choose the right answer : 4
- (i) The term environmental scanning stands for
- (a) gathering data about the organization and its surroundings
 - (b) collecting information about the shareholders
 - (c) gathering information relating to the employees
 - (d) None of the above
- (ii) Which of the following factors shapes the ethical behaviour of the members of an organization ?
- (a) The supervisor's behavior
 - (b) organizational culture
 - (c) code of ethics
 - (d) All of the above
- (iii) Human resource management is normally _____ in nature.
- (a) proactive
 - (b) reactive
 - (c) combative
 - (d) None of the above
- (iv) The country where the headquarters of a multinational company is located is known
- (a) host country
 - (b) home country
 - (c) third country
 - (d) None of the above

