| Seat No.: |  |
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# **DA-101**

### December-2021

## B.B.A., Sem.-V

## CC-307: Advanced Human Resource Management – I

| Time: 2 Hours] [Max. Marks |            |   | : 50     |  |
|----------------------------|------------|---|----------|--|
| Instructions:              |            | <ul> <li>(1) All the questions in Section – I carry equal marks.</li> <li>(2) Attempt any two questions in Section – I.</li> <li>(2) Question – 5 in Section – II is compulsory.</li> </ul> |          |  |
|                            |            | Section – I   |          |  |
| 1.                         | (A)<br>(B) | What is Human Asset? Explain risks involved in investing human asset from organization's perspective.  Define Strategic HRM. Discuss various components of Strategic HRM.                   | 10<br>10 |  |
| 2.                         | (A)        | Discuss any two Environmental Trends affecting HRM.   | 10       |  |
|                            | (B)        | Explain in detail various competencies required by HR manager to become a strategic partner.  | 10       |  |
| 3.                         | (A)        | What is Performance Appraisal? Explain following methods of Performance Appraisal.  | 10       |  |
|                            |            | (a) Electronic Performance Monitoring   |          |  |
|                            |            | (b) Paired Comparison Method  |          |  |
|                            | (B)        | What is Performance Management System? Discuss the reasons why Performance Management System is required in any organization.   | 10       |  |
| 4.                         | (A)        | What is Flexible Benefit ? As an HR manager of BPO organization, design Flexible Benefit Program.   | 10       |  |
|                            | (B)        | Discuss basic factors that HR managers need to consider while determining pay rates.  | 10       |  |

### Section - II

| 5. | Attempt ANY TEN questions from the below:  |   |                                   |          |  | 10 |
|----|--|---|-----------------------------------|----------|--|----|
|    | (1)  | SHRM believes in control.   |                                   |          |  |    |
|    |  | (A)   | Organic                           | (B)      | Bureaucratic                           |    |
|    |  | (C)   | Strategic                         | (D)      | Systematic                             |    |
|    | (2)  | Voluntary Retirement Scheme (VRS) is a part of activity.                              |                                   |          |  |    |
|    |  | (A)   | Diversification                   | (B)      | Devolution                             |    |
|    |  | (C)   | Downsizing                        | (D)      | Differentiation                        |    |
|    | (3)  | responsible for appraising an employee's  |                                   |          |  |    |
|    |  | (A)   | Employee's direct supervi         | sor      |  |    |
|    |  | (B)   | Company appraiser                 |          |  |    |
|    |  | (C)   | Human resources manager           | •        |  |    |
|    |  | (D)   | Employee's subordinates           |          |  |    |
|    | (4) is hiring someone outside the company to perform tasks done internally.                |   |                                   |          |  |    |
|    |  | (A)   | Insourcing                        | (B)      | Outsourcing                            |    |
|    |  | (C)   | Outbounding                       | (D)      | All of the above                       |    |
|    | (5) Which of the following is a competency required for HR manager to be Business partner? |   |                                   |          |  |    |
|    |  | (A)   | Decision-making                   | (B)      | Honesty                                |    |
|    |  | (C)   | Integrity                         | (D)      | Flexibility                            |    |
|    | (6)  | The people born between 1965 - 1979 are known as                                      |                                   |          |  |    |
|    |  | (A)   | Gen X                             | (B)      | Baby Boomers                           |    |
|    |  | (C)   | Gen Y                             | (D)      | Gen Z                                  |    |
|    | (7)  |   | forms of pay going to enred to as | nployees | s and arising from their employment is |    |
|    |  | (A)   | Job Evaluation                    | (B)      | Employee Compensation                  |    |
|    |  | (C)   | Commissions                       | (D)      | Bonus                                  |    |
|    | (8)  | Shifting some of the HR responsibilities and activities to a line manager is known as |                                   |          |  |    |
|    |  | (A)   | Downsizing                        | (B)      | Involvement                            |    |
|    |  | (C)   | Devolution                        | (D)      | Transfer                               |    |
|    |  |   |                                   |          |  |    |

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| (9)  | of motivation states that if a person perceives an inequity, the perso will be motivated to reduce or eliminate the tension and perceived inequity. |   |        |   |
|------|---|---|--------|---|
|      | (A)   | Compensation  | (B)    | Two factor  |
|      | (C)   | Equity theory   | (D)    | Need hierarchy  |
| (10) |   | red to as method of ap                                  |        | worst on a trait or traits alternatively is al.                 |
|      | (A)   | Paired comparison                                       | (B)    | Management by Objectives  |
|      | (C)   | 360° Degree   | (D)    | Alternation Ranking   |
| (11) |   | refers to the ease with we from one employer to another |        | employees with a particular skill set can a little loss in pay. |
|      | (A)   | Skill Mobility  | (B)    | Knowledge Transfer  |
|      | (C)   | Employee mobility                                       | (D)    | All of the above  |
| (12) |   | rmining the worth of job in co                          | ompar  | ison to other jobs in organization is called                    |
|      | (A)   | Job Analysis  | (B)    | Job Evaluation  |
|      | (C)   | Job Description   | (D)    | Job Specification   |
| (13) |   | firm distinguish its products ness strategy.            | from   | its competitors, it is known as                                 |
|      | (A)   | Differentiation   | (B)    | Focus   |
|      | (C)   | Niche   | (D)    | Prospector  |
| (14) |   | approach allows two or me                               | ore pe | ople to share a single a full-time job.                         |
|      | (A)   | Work sharing  | (B)    | Cafeteria   |
|      | (C)   | Job sharing   | (D)    | Equity  |
| (15) |   | itionally, human resources inization.                   | have   | been viewed as a/an to the                                      |
|      | (A)   | Asset   | (B)    | Investment  |
|      | (C)   | Cost  | (D)    | None of the above   |
|      |   |   |        |   |

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