

P. G. D. M. A. C. Examination

Paper-1

Hospital Management

April 2019

Time : 2-30 Hours]

[Max. Marks : 70

Note: All questions carry equal marks

Q-1 Answer in brief.

1. Explain the history of the hospital.
2. Which organs and tissues can be transplanted? Why we need robust Organ Transplant Act?

Q-2 Compare and contrast urban and rural healthcare infrastructure. Express your views if we require changes in current scenario?

OR

Write about Medico-legal issues. Explain MTP Act in India.

Q-3 Define customer satisfaction. Mention the indicators of satisfaction. Mention how hospitals engage themselves to bring customer satisfaction as well as employee satisfaction?

OR

Write the trends and initiatives for Foreign Direct Investment in hospital sector in India. Will it make India in line with developed countries standards?

Q-4 Write a short note on:

1. Telemedicine set up.
2. National health policy 2017

OR

What is Medical Tourism? What is India's status in MT? As a manager what would you do to promote it in India?

Q-5 Answer in short:

1. Explain Gap Model and its importance.
2. How inventory is managed in hospitals? Explain any one method.
3. What is material management? Write names of different types of stores in the hospital.

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Paper-2

Hospital Management

April 2019

Time : 2-30 Hours]

[Max. Marks : 70

- All questions carry equal marks
- Q-1 and Q-5 are compulsory
- Q-2, Q-3 and Q-4 have internal options.

Q-1	Which organs and tissues can be transplanted? What type of ethical questions arise while donating the organs?	14
Q-2	Define medical ethics and explain components of medical ethics. Write your views about the current scenario of medical ethics in the private sector hospitals? Give your suggestions	14
	Or	
Q-2	Write types of stores and functions of store management in a multi-speciality hospital.	14
Q-3	Describe purchasing systems. Also explain objectives and elements of good purchasing system.	14
	Or	
Q-3	Explain material management system, its aims and objectives. Also explain functions of store management	14
Q-4	Explain advantages of centralized system of purchasing and disadvantages of decentralization	14
	or	
Q-4	What is training? What is role of training in service quality development among nursing staff?	14
Q-5	Write down short note (Any Two) A) Write about committees for store management their essentials B) Internal and external Lead time C) Economic order quantity D) Buffer stock	14

