

Seat No. : _____

NK-112

November-2013

B.B.A., Sem.-V

CC-303 : Organisational Behaviour – I

Time : 3 Hours]

[Max. Marks : 70

1. Answer the following : **14**
- (i) Define Organizational Behaviour.
 - (ii) State the objectives of Organisational Behaviour.
 - (iii) Mention the various models of Organisational Behaviour.
 - (iv) What is Job Satisfaction ?
 - (v) What is Personality ?
 - (vi) State the biographical characteristics that build the foundations of Individual Behaviour.
 - (vii) State any four sources of status.
 - (viii) Define a Group.
 - (ix) What is a Problem Solving Team ?
 - (x) Mention the various bases of Power.
 - (xi) State the types of resistance to change.
 - (xii) Mention any four benefits of Organizational Development.
 - (xiii) State any 3 limitations of Brain Storming.
 - (xiv) Define Learning.
2. (a) Discuss the forces affecting the nature of Modern Organisation. **7**
- OR**
- Distinguish amongst any two models of Organizational Behaviour.
- (b) What are the contributing disciplines to the field of Organizational Behaviour ? **7**
- OR**
- Draw and discuss the complete pay pyramid.
3. (a) Explain in detail shaping as a Managerial Tool. **7**
- OR**
- Discuss the various types of Attitudes in detail.
- (b) Explain the major personality attributes influencing Organizational Behaviour. **7**
- OR**
- Discuss the biographical characteristics influencing Individual Behaviour.

4. (a) Discuss the five stage model of group development. 7
OR
Write a note on Role.
- (b) Explain the skills used in effective team building. 7
OR
Discuss brainstorming as a group-decision making technique.
5. (a) Discuss Matrix Organisation in detail. 7
OR
Discuss the bases of power and power tactics.
- (b) Draw and explain Levin's three step model of Change. 7
OR
What is Organisational Development ? Discuss its limitations.
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