

Seat No. : \_\_\_\_\_

# AD-122

April-2023

Int. MBA, Sem.-VI

## Industrial Relations and Production Management

Time : 2:30 Hours]

[Max. Marks : 70

1. What is production ? Explain in detail all the duties and responsibilities of production managers in manufacturing organisation. 14
  
2. Attempt any **two** from below : 14
  - (a) Define collective bargaining. Also explain essential conditions for the success of collective bargaining in the company.
  - (b) “Indiscipline means disorderliness and not following rules and regulations”. As a committee member of discipline enlist the various causes of indiscipline to control and maintain discipline in the organisation.
  - (c) Define conflict. Also explain different types of industrial conflicts with the help of suitable example for each.
  
3. Attempt any **two** : 14
  - (a) “Product design refers to the arrangement of elements or parts that collectively form a product.” Explain in detail the characteristics of good product design.
  - (b) Define grievances. Also explain the pre-requisites of a grievance procedure.
  - (c) “Process management is concerned with the selection of inputs operations, workflows and methods that transform inputs into outputs.” Explain the major process decisions by production/operation managers in the company.
  
4. Write short notes on any **two** : 14
  - (a) Human Resource Management Vs. Industrial Relations.
  - (b) ‘Union Structure’ in India.
  - (c) Factors affecting Industrial Relations
  
5. Which activities are involved in Long-range Capacity Planning decisions ? List out it. ‘Estimating the capacities of the current (existing) facilities’ discuss in detail. 14

**OR**

Explain in detail :

14

- (a) Objectives of a Good Layout
- (b) ‘Materials’ as one of the Factor of Facility Layout