



Seat No. : \_\_\_\_\_

# TC-117

Five Years MBA Integrated (KS)

4<sup>th</sup> MBA

April-2013

## Computer & MIS II

Time : 2 Hours]

[Max. Marks : 50

1. Attempt the following :

(a) Explain in detail structured analysis development method for system development. 6

**OR**

Why there is need for information technology ? Explain framework of MIS.

(b) Explain with example the types of information. 4

2. Do as directed (any two) :

10

(a) What do you understand by the input design ? State few features of a desirable form.

(b) Draw a Data Flow Diagram for a Blood Bank Management System.

(c) The income tax slabs are shown in below table, Create a decision table using the same.

(d) Write a short note on Feasibility Analysis.

(e) Prepare a decision table for the following Income tax table :

Income tax slabs 2013-2014 for General tax payers and women :

Income tax slab (in ₹)	Tax
0 to 2,00,000	No tax
2,00,001 to 5,00,000	
5,00,001 to 10,00,000	20%
Above 10,00,000	30%

Income tax slabs 2013-2014 for Senior citizens (Aged 60 years but less than 80 years)

Income tax slab (in ₹)	Tax
0 to 2,50,000	No tax
2,50,001 to 5,00,000	10%
5,00,001 to 10,00,000	20%
Above 10,00,000	30%

Income tax slabs 2013-2014 for very Senior citizens  
(Aged 80 years and above)

Income tax slab (in ₹)	Tax
0 to 5,00,000	No tax
5,00,001 to 10,00,000	20%
Above 10,00,000	30%

3. Describe the following (any **two**) : **10**
- What do you understand by Artificial Intelligence ? Mention at least 4 different applications of AI in real life.
  - What is an Expert System ? Explain giving an example. State the limitations of an Expert System.
  - Define : Executive Information System. State the advantages and limitations of EIS.
4. Attempt the following :
- What is computer crime ? Explain in detail. **4**
- OR**
- List and explain the computer crimes done at work place.
- Write a detailed note on Functional Business Analysis. **6**
5. Attempt the following (any **two**) : **10**
- Explain integrated view of CRM.
  - Define CRM. What are the types of CRM ? Explain each in brief.
  - What is ERP ? What are the challenges and opportunities for a company implementing CRM ?